

Webinar: Climate Change Mitigation: What can you do right now?

Sino Group's ESG and Sustainability Strategies

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Creating Better Lifescapes

Sino Group's ESG and Sustainability Strategies

22 February 2022

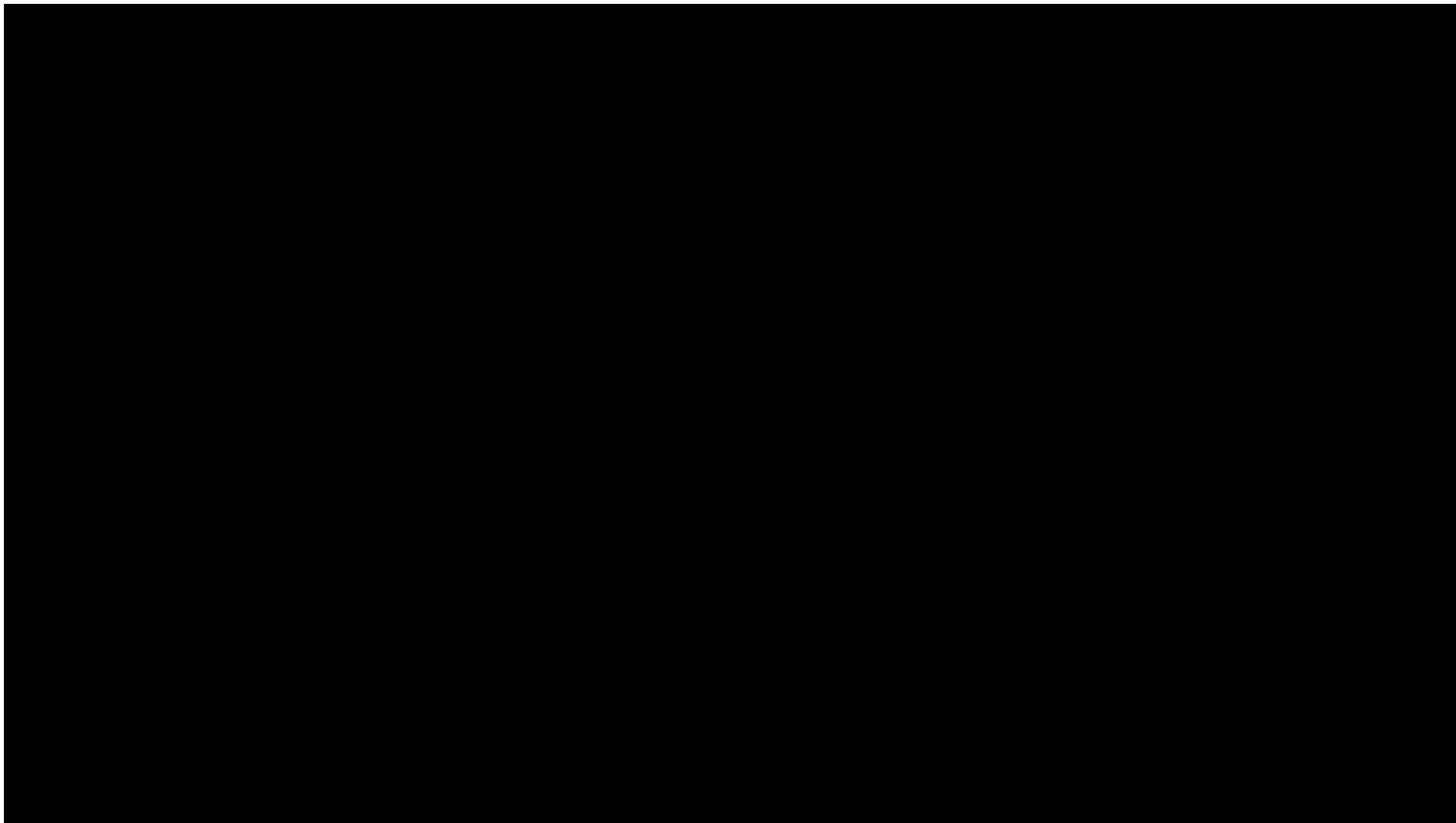


Agenda

- 1. About Sino Group**
- 2. Sino Group's ESG & Sustainability Governance**
- 3. Sino Land's Sustainability Strategies**
 - 1. Environmental**
 - 2. Social**
- 4. Proposed 2022 ESG Key Focus Aspects**
- 5. Business Integration: Case Studies**

About Sino Group

Creating Better Lifescapes



About Sino Group

- Established in 1971, Sino Group comprises three listed companies – **Sino Land Company Limited (HKSE: 083)**, **Tsim Sha Tsui Properties Limited (HKSE: 0247)**, **Sino Hotels (Holdings) Limited (HKSE: 1221)** – and private companies held by the Ng Family
- Business interests comprise a diversified portfolio of **residential, office, industrial, retail and hospitality properties** across Hong Kong, mainland China, Singapore and Australia, and has developed **over 250 projects, spanning more than 130 million square feet**
- Strives to fulfill its vision of **Creating Better Lifescapes** with a focus on three interconnected pillars – **Green Living, Community Spirit and Innovative Design** – shaping the cities we call home where people live, work and play
- Sustainability is **central** to what we do as we seek to create value for stakeholders and make business a driver of sustainability for a better future



Sino Group ESG & Sustainability Journey

Key ESG & Sustainability Achievements



恒生可持續發展
企業指數系列

Top 10% among HK listed companies

Included in **4 Hang Seng Indexes:**

- Hang Seng Corporate Sustainability Index
- Hang Seng ESG 50 Index
- Hang Seng (Mainland and HK) Corporate Sustainability Index
- Hang Seng Corporate Sustainability Benchmark Index



Hong Kong
Business
Sustainability Index 2020
香港企業可持續發展指數 2020

Top 10 of the Hong Kong
Business Sustainability Index



- **One of the five real estate companies** in APAC Region to attained the “**Top-Rated ESG Performer**” badge
- Ranked **2nd** under ‘Real Estate Development’ category



Greater Bay Area
Business
Sustainability Index 2020
粵港澳大灣區企業可持續發展指數2020

Top 10 of the Greater Bay Area
Business Sustainability Index

Sino Group's ESG & Sustainability Governance

Sino Group's Sustainability Pillars

Green Living



Green
綠色低碳

Wellness
健康舒泰

Respecting our relationship with nature and with one another, we create environments that nurture sustainability and balance

Innovative Design



Design
匠心設計

Innovation
創意革新

Imagining possibilities, we celebrate originality, function and craftsmanship as we strive to innovate and inspire

Community Spirit



Heritage & Culture
文化傳承

Community
連繫社群

Remembering our roles in society, we build bonds and friendships with all around us while honouring our heritage, knowledge and identity

Sustainability Framework

- Our **governance focus area** and the **3 pillars** are mapped to the relevant **United Nations Sustainable Development Goals** (“**UNSDGs**”) we aspire to further



Sustainability Framework

Sustainability Vision

Pillars

Key Topics

SDGs Alignment

Creating Better Lifescapes

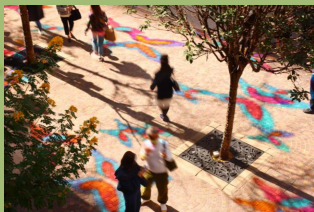
Green Living



Innovative Design



Community Spirit



- Climate Resilience and GHG Emissions
- Energy Consumption and Efficiency
- Material Use, Waste Reduction and Management
- Labour Practices
- Wellbeing

- Sustainable Buildings
- Investment in Innovation

- Heritage and Culture
- Community Investment and Engagement



Sustainability Framework

- In April 2020, Sino Land joined the **United Nations Global Compact (UNGC)** as a Signatory, becoming one of the first property companies in Hong Kong to commit to implementing environmental, social and ethical practices in support of the **UNGC's Ten Principles** to build sustainable communities
- Observing the latest trends and regulations in **human rights, labour, environment and anti-corruption** and making appropriate updates in the Sustainability Report

Ten Principles of the United Nations Global Compact

《聯合國全球契約》十項原則

HUMAN RIGHTS 人權

1
Businesses should support and respect the protection of internationally proclaimed human rights; and
企業應支持並尊重國際公認的人權保護；和

2
make sure they are not complicit in human rights abuses.
確保他們不參與與侵犯人權行為。

OUR ACTIONS 我們的行動
Our Human Rights Policy (2) outlines our commitment to respecting human rights. The Group respects and promotes human rights with reference to the principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as the relevant local legislation in the markets where we operate.

我們的《人權政策》(2) 展現我們尊重人權的承諾。集團參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及當地法律、聲譽和促進人權。

REPORT LOCATION 相關章節
p.64 Wellness 健康發展(2)

LABOUR 勞工

3
Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
企業應維護結社自由和有效承認集體談判權的原則；

4
the elimination of all forms of forced and compulsory labour;
消除一切形式的強迫及強制勞工；

5
the effective abolition of child labour; and
有效廢除童工；和

6
the elimination of discrimination in respect of employment and occupation.
消除關於就業和職業的歧視。

OUR ACTIONS 我們的行動
Our Code of Conduct and Human Rights Policy (2) protect the rights of our employees and provide equal opportunities to existing and prospective staff, as well as the freedom to participate in collective bargaining and join labour unions. The Group forbids forced and child labour, this extends to our contractors and suppliers, as specified in our Contractor/Supplier Code of Conduct (2).

我們的《紀律守則》和《人權政策》(2) 保護員工的權利。在職員工和求職者享有平等機會，以及參加集體談判和工會的自由。本集團嚴禁強制勞工和童工。《採辦指南/供應商行為守則》(2) 亦申明相關規定，適用於承包商和供應商。

REPORT LOCATION 相關章節
p.64 Wellness 健康發展(2)

In April 2020, Sino Land joined over 13,000 leading companies across 170 countries as a signatory to the United Nations Global Compact (UNGC). As part of our sustainability strategy, we remain committed to implementing environmental, social and ethical practices in support of the UNGC's Ten Principles to advance societal goals.

2020年4月，信和實業聯同全球170個國家的13,000多家領先公司，簽署《聯合國全球契約》。作為可持續發展策略的一部分，我們繼續致力實踐環境、社會和道德規範，並支持《聯合國全球契約》十項原則，以達成可持續發展的目標。

ENVIRONMENT 環境

7
Businesses should support a precautionary approach to environmental challenges;
企業應支持對環境挑戰的預防措施；

8
undertake initiatives to promote greater environmental responsibility; and
採取舉措促進更大的環境責任；和

9
encourage the development and diffusion of environmentally friendly technologies.
鼓勵發展和推廣環保技術。

OUR ACTIONS 我們的行動
The Group's Environmental Policy (2) sets out our commitment to perform beyond statutory environmental requirements and to raise awareness among our stakeholders. Our priority focus areas include climate action and energy saving, along with managing our resources and waste efficiently and effectively. We actively strive to implement cutting-edge technologies to enhance our environmental performance.

集團的《環保政策》(2) 指引我們履行承諾，致力超越相關環保法規和標準持有者的環保要求。我們的重點領域包括氣候行動和節能，以及妥善和有效管理資源和廢物。我們努力採用尖端技術來提升環境表現。

REPORT LOCATION 相關章節
p.42 Green 綠色低碳(2)

ANTI-CORRUPTION 反貪腐

10
Businesses should work against corruption in all forms, including extortion and bribery.
企業應打擊一切形式的貪腐，包括勒索和賄賂。

OUR ACTIONS 我們的行動
We do not allow any form of corruption or bribery in our business transactions. Our Anti-Corruption Policy (2) provides guidelines to ensure proper conduct across all aspects of our business. The Group's Code of Conduct outlines the expectations that all staff must meet; these high ethical standards extend to suppliers, as specified in our Contractor/Supplier Code of Conduct (2). The Group complies with all applicable laws and regulations in the jurisdictions where we operate.

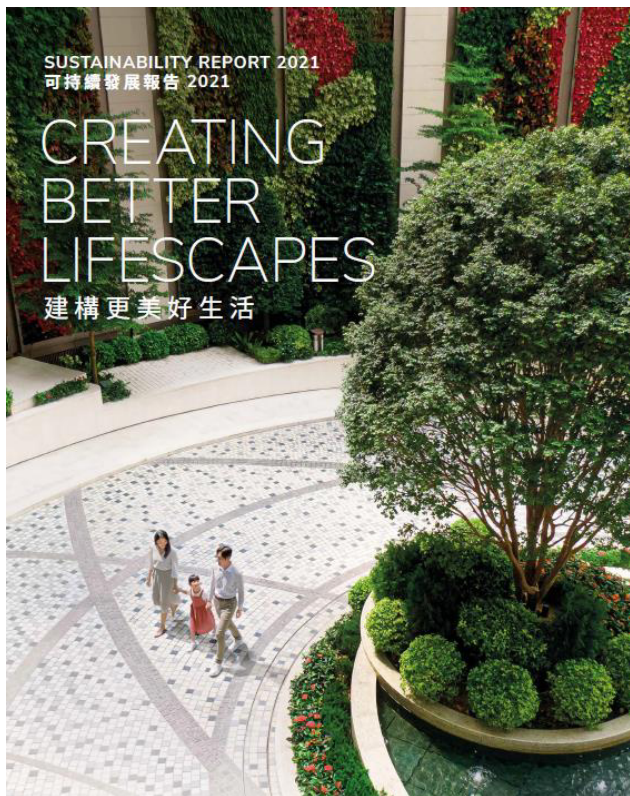
我們絕不容許業務中出現任何形式的貪腐及賄賂，為確保集團營運的各方面合乎道德操守，我們的《行為守則》(2) 提供相關指引。而《紀律守則》則闡釋對所有員工道德行為操守的期望；同樣的道德標準亦適用於供應商。並於《採辦指南/供應商行為守則》(2) 中申明。集團遵守經營所在司法管轄區的所有適用法律和規例。

REPORT LOCATION 相關章節
p.32-33 Governance 管治(2)

Sustainability Report



Sustainability Report



(Published in November 2021)



- **11th consecutive year** to publish the Sustainability Report
- **Demonstrates a sustainability-oriented cross-functional collaboration**



HKEx ESG Reporting Guide



Task Force on Climate-Related Financial Disclosures (TCFD) recommendation



Global Reporting Initiative (GRI) Standards



香港品質保證局

Verified by HKQAA

Sustainability Report – Upcoming Standards

Stakeholder Capitalism Metrics

- **First property developer in Hong Kong** to join the global coalition of business leaders in implementing the Stakeholder Capitalism Metrics
- Promoted by the World Economic Forum (WEF) and its International Business Council (IBC), aims to standardise and improve business **sustainability reporting** using a set of comparable ESG metrics and disclosures



Sustainability Accounting Standards Board (SASB)

- An ESG guidance framework that sets standards for the disclosure of **financially-material sustainability information** by companies to their investors



Sino Group Sustainability Vision 2030 (SV 2030)

- The Group announced its Sustainability Vision 2030 initiative in support of the United Nations Sustainable Development Goals (UNSDG)
- Under Sustainability Vision 2030, the Group has set sustainability goals that align with the six key areas of focus under its ‘**Creating Better Lifescapes**’ vision, and adopt a new **3R Strategy** (Renew, Reduce, Redefine) to address Hong Kong’s sustainability challenges
- The key progress can be found in the latest Sustainability Report
- Will continue to **improve** and **expand** our SV 2030 in 2022

New Targets set in 2021



MATERIAL TOPICS & GOALS 重大議題和目標

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放	<ul style="list-style-type: none"> By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline* 	<ul style="list-style-type: none"> 以2012年水平為基數，於2030年前將溫室氣體排放量減少30%*
Energy Consumption and Efficiency 能源消耗和效益	<ul style="list-style-type: none"> By 2030, reduce electricity consumption by 30% from our 2012 baseline** By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level† 	<ul style="list-style-type: none"> 以2012年水平為基數，於2030年前將用電量減少30%** 由2012年至2030年前實現再生能源的發電量達600萬千瓦時†
Material Use, Waste Reduction and Management 物料使用、廢物削減和管理	<ul style="list-style-type: none"> By 2025, 60% of seafood served at the Group's hotels will be purchased from sustainable sources By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline 	<ul style="list-style-type: none"> 於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源 以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50%
Labour Practices 勞工實踐常規	<ul style="list-style-type: none"> By 2030, reduce water consumption intensity by 20% from our 2018 baseline** By 2030, divert 50% of commercial waste from landfill* 	<ul style="list-style-type: none"> 以2018年水平為基數，於2030年前將用水強度減少20%** 於2030年前將運往堆填區的商業廢物減至50%*
Labour Practices 勞工實踐常規	<ul style="list-style-type: none"> Increase training hours per employee by 50% by 2025 and 100% by 2030 from the 2019 level Embrace diversity and inclusion to ensure equal opportunities in all our people related practices 	<ul style="list-style-type: none"> 以2019年為基數，於2025年及2030年前分別增加每名員工的培訓時數50%及100% 我們擁抱共融多元文化，確保平等機會原則在人力資源措施中得以有效實施
Wellbeing 福祉	<ul style="list-style-type: none"> Deliver products and services that enhance the wellness of our stakeholders Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health 	<ul style="list-style-type: none"> 提供能進一步提升持份者身心健康的產品和服務 透過涵蓋工作、家庭及身心健康活動促進員工福祉

KEY PROGRESS 進度



* Covering the common areas of 51 properties under our management. 包括我們管理的51項物業的公共地方。

** This is a new target set during the reporting period. 該目標為報告期內設定的新目標。

† Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030. 信和集團的目標是由2012年至2030年前實現再生能源的發電量達800萬千瓦時。

Sino Group Sustainability Vision 2030 (SV 2030)

Innovative Design 創意革新



MATERIAL TOPICS & GOALS 重大議題和目標

Sustainable Buildings 可持續發展建築物

- Achieve BEAM Plus certification for all of our new buildings in Hong Kong
 - Seek to achieve WELL™ certification for all of our new buildings in Hong Kong
 - Continue to adopt sustainable building standards and invest in improvements across our portfolio
- 為旗下所有香港新建物業取得綠建築評認證
 - 致力為旗下所有香港新建物業取得《WELL 建築標準™》認證
 - 繼續採用可持續建築物標準，並投放資源改善現有的物業

Investment in Innovation 創新投資

- Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations
 - Obtain ISO 27001 (Information Security Management) certification by 2025
- 促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制
 - 於 2025 年前獲取 ISO 27001 (資訊安全管理體系) 認證

KEY PROGRESS 進度

 76%
of our property projects under development obtained BEAM Plus provisional ratings
76% 集團發展中地產項目已獲綠建築預評認證

 7
property projects obtained WELL™ certification or pre-certification
七個物業項目已獲《WELL 建築標準™》認證或預認證

 >2,000
visitors and 118 technologies/solutions evaluated at Sino Inno Lab during the reporting period
報告期內，「信和創意研發室」吸引超過 2,000 位訪客，並評選了 118 項技術/解決方案

 >90
innovative ideas contributed by staff in the second year of the Sinovation programme
第二屆「信·共創」計劃共吸引逾 90 個來自員工的創新提議

Community Spirit 心繫社區



MATERIAL TOPICS & GOALS 重大議題和目標

Heritage and Culture 文化傳承

- Support communities' arts and cultural events and programmes to enrich everyday life
- 支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛

Community Investment and Engagement 社區投資和參與

- BY 2025**
 - Improve the wellbeing of 5,000 less-resourced families
 - Establish a wellness education programme to promote health education in the community
 - Support 150 primary schools and enhance the school environment by providing wellness education
 - Collaborate with local non-governmental organisations ("NGOs") to promote social inclusion
 - Collaborate with NGOs to help women from less-resourced families contribute to the community
 - BY 2030**
 - Develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of all our stakeholders, including individuals, groups and the wider community, and promoting social inclusion
- 於 2025 年前
 - 致力改善 5,000 個基層家庭的生活
 - 於社區推出健康教育課程，推廣健康概念
 - 透過提供身心健康教育，支援 150 間小學改善學校環境
 - 與本地非政府機構合作，促進社會共融
 - 與非政府機構協作，幫助基層婦女貢獻社區
 - 於 2030 年前
 - 發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融

KEY PROGRESS 進度










182,000

We continue to participate in a large variety of community service activities and support our community partners. During the reporting period, Sino Caring Friends organised over 490 activities with more than 1,070 volunteers serving over 17,900 less-resourced elderly, children, youth and families in Hong Kong — recording over 182,000 volunteer service hours.

我們持續積極參與社區服務及支持社區夥伴，報告期內，「信和友人心」舉辦了超過 490 項活動，逾 1,070 名義工參加，共服務 17,900 多位香港基層長者、兒童、青年及家庭，服務時數超過 182,000 小時。

Sino Group Sustainability Vision 2030 (SV 2030) – Monitoring Examples

GOALS 目標	OUR PROGRESS 我們的進展
 <p>-30% By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline* 以2012年水平為基數，於2030年前將溫室氣體排放量減少30%*</p>	<p>-26.94% GHG emission reduction from the 2012 level 溫室氣體排放量從2012年水平減少了26.94%</p>
 <p>-30% By 2030, reduce electricity consumption by 30% from our 2012 baseline* 以2012年水平為基數，於2030年前將用電量減少30%*</p>	<p>This is a new target set during the reporting period 該目標為報告期內設定的新目標</p>
 <p>6,000,000 kWh By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level* 自2012年至2030年前實現再生能源均發電量達600萬千瓦時</p>	<p>>1,267,000 kWh renewable energy generated from the 2012 level 自2012年起，集團的再生能源發電量合共126.7萬千瓦時</p>
 <p>60% By 2025, 60% of seafood served at the Group's hotels will be purchased from sustainable sources 於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源</p>	<p>We continue to do our utmost to source seafood from certified fisheries and farms — at The Fullerton Hotel Sydney, all Pacific cod, hake and hoki are sourced from suppliers certified by the Marine Stewardship Council 我們竭盡所能從經認證的漁場和養魚場採購海鮮 悉尼富麗敦酒店的所有太平洋鱈魚、無翼鱈和長尾鱈均來自經過海洋管理委員會認證的供應商</p>
 <p>-50% By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline* 以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50%</p>	<p>-65.6% single-use plastic consumption reduction from the Group's 2017 level 集團的即棄塑膠製品消耗量從2017年水平減少了65.6%</p>
 <p>-20% By 2030, reduce water consumption intensity by 20% from our 2018 baseline* 以2018年水平為基數，於2030年前將用水強度減少20%</p>	<p>This is a new target set during the reporting period 該目標為報告期內設定的新目標</p>
 <p>50% By 2030, divert 50% of commercial waste from landfill 於2030年前將運往堆填區的商業廢物減至50%</p>	<p>This is a new target set during the reporting period 該目標為報告期內設定的新目標</p>

Green

GOALS 目標	OUR PROGRESS 我們的進展
 <p>5,000 By 2025, improve the wellbeing of 5,000 less-resourced families 於2025年前，致力改善5,000個基層家庭的生活</p>	<p>By 2025, establish a wellness education programme to promote health education in the community 於2025年前，於社區推出健康教育課程，推廣健康概念</p>
 <p>150 By 2025, support 150 primary schools and enhance the school environment by providing wellness education 於2025年前，透過提供身心健康教育，支援150間小學改善學校環境</p>	<p>By 2025, collaborate with local NGOs to promote social inclusion 於2025年前，與本地非政府機構合作，促進社會共融</p>
 <p>By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community 於2025年前，與非政府機構合作，幫助基層婦女貢獻社區</p>	<p>By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of all our stakeholders, including individuals, groups and the wider community, and promoting social inclusion 於2030年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素；以及促進社會共融</p>
<p>182,000 We continue to participate in a large variety of community service activities and support our community partners. During the reporting period, Sino Caring Friends organised over 490 activities with more than 1,070 volunteers serving over 17,900 less-resourced elderly, children, youth and families in Hong Kong — recording over 182,000 volunteer service hours.</p>	<p>我們持續積極參與社區服務及支持社區夥伴，報告期內，「信和友人心」舉辦了超過490項活動，逾1,070名義工參加，共服務17,900多位香港基層長者、兒童、青年及家庭，服務時數超過182,000小時。</p>

Community

GOALS 目標	OUR PROGRESS 我們的進展
 <p>Achieve BEAM Plus certification for all of our new buildings in Hong Kong 為旗下所有香港新建築物取得綠建築評認證</p>	<p>76% of our property projects under development obtained BEAM Plus provisional ratings 76%集團發展中地產項目已獲綠建築評預認證</p>
 <p>Seek to achieve WELL™ certification for all of our new buildings in Hong Kong 致力為旗下所有香港新建築物取得《WELL 建築標準™》認證</p>	<p>7 property projects obtained WELL™ certification or pre-certification 七個物業項目已獲《WELL 建築標準™》認證或預認證</p>
 <p>Continue to adopt sustainable building standards and invest in improvements across our portfolio 繼續採用可持續建築標準，並投資資源提升現有的物業</p>	<p>Hong Kong Pacific Centre and Tsim Sha Teui Centre attained Final Platinum rating in BEAM Plus Existing Buildings, Empire Centre attained Provisional Platinum rating, and Exchange Tower received satisfactory (Management aspect) rating 亞太中心及尖沙咀中心獲頒綠建築評最高建築最終白金級認證，帝國中心獲得綠建築評既有建築暫定白金級認證，國際交易中心獲得「綠建築評既有建築自選評估計劃」滿意評級—營運管理範疇認證</p>

Design

ESG Steering Committee and Sub-committees

- The **Board** oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the **Environmental, Social and Governance Steering Committee (ESG Steering Committee)**, which meets **twice a year**
- Chaired by **Mr Daryl Ng, Deputy Chairman**, the ESG Steering Committee comprises other **Executive Director** and key executives
- Responsible for planning and implementation, ensuring the programmes and policies support the overall sustainability strategy
- Overall **sustainability performance and progress** is reported to the Board by the ESG Steering Committee at **regular board meetings**

ESG Steering Committee Members

Deputy Chairman
Mr Daryl Ng

Group Associate Director
Mr David Ng

Group General Manager
Ms Nikki Ng

Executive Director & Group Chief Financial Officer
Mr Thomas Tang

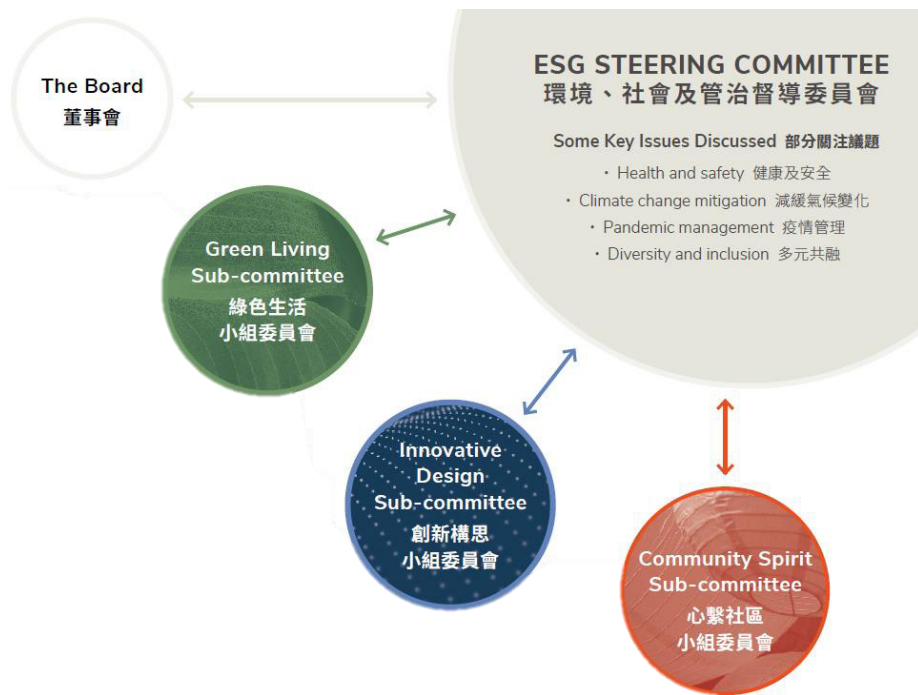
Director – Asset Management
Ms Bella Chhoa

Group Associate Director & Chief Human Resources Officer
Ms Elaine Liu

Group General Manager (Corporate Marketing & Communications)
Ms Vivian Lee

ESG Steering Committee and Sub-committees

- Under the ESG Steering Committee, subcommittees with representatives from various business units who focus on **developing roadmaps** and **championing initiatives** have been established to deliver the goals and targets under the 3 pillars — **Green Living, Innovative Design and Community Spirit**
- For each of the material topics, the relevant Sub-committees ensure that sufficient resources are allocated
- **Assessing any feedback, concerns or grievances raised** through multiple channels, and also provide recommendations for action or new initiatives for the ESG Steering Committee to consider for implementation



ESG Policies and Guidelines

- The Group is guided by **16 ESG policies and guidelines** that outline the approach to address various sustainability issues or achieve sustainability goals and objectives
- Enable the Group to design and deliver products and services while meeting the sustainability goals
- Disclosed on the corporate website at www.sino.com

E

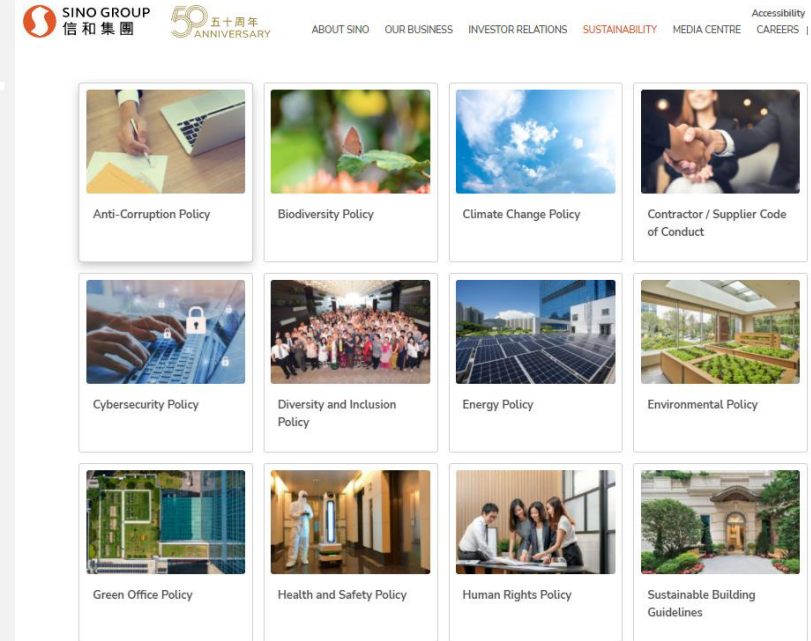
- Environmental Policy
- Climate Change Policy
- Energy Policy
- Biodiversity Policy
- Green Office Policy
- Sustainability Procurement Policy
- Waste Management Policy
- Sustainable Building Guidelines

S

- Human Rights Policy
- Diversity and Inclusion Policy
- Health and Safety Policy

G

- Stakeholder Engagement Guidelines
- Anti-Corruption Policy
- Whistleblowing Policy
- Cybersecurity Policy
- Contractor/ Supplier Code of Conduct



Stakeholder Engagement

- Actively engage with our stakeholders to understand their **expectations** of Sino Group's sustainability strategy and what matters most to them
- The **11 key stakeholder groups** are identified using guidelines provided in the **AA1000 Stakeholder Engagement Standard (2015)**



Sino Group Townhall Meeting 2021

STAKEHOLDER GROUPS 持份者組別	METHODS OF ONGOING ENGAGEMENT 持續溝通的渠道		
Executive Board Members 執行董事	<ul style="list-style-type: none"> One-on-one interviews Surveys 		
Investors/Analysts/ Shareholders 投資者/分析師/股東	<ul style="list-style-type: none"> Surveys Annual general meetings 	<ul style="list-style-type: none"> Annual and interim reports Press releases, announcements and circulars 	<ul style="list-style-type: none"> Investor conferences Analyst briefings
Employees 僱員	<ul style="list-style-type: none"> Surveys Town hall and mini-town hall meetings 	<ul style="list-style-type: none"> Staff magazine and app (InSino) New hire orientation 	<ul style="list-style-type: none"> Intranet (SinoNet) Sinovation programme
Tenants/Customers/ Residents 租戶/顧客/住戶	<ul style="list-style-type: none"> One-on-one interviews Surveys Handover service surveys (property buyers) 	<ul style="list-style-type: none"> Customer satisfaction surveys Home visits by property management teams Customer service hotline Regular gatherings 	<ul style="list-style-type: none"> Social media Daily personal contact Mailings and publications (LifeScape)
Partners/Suppliers/ Contractors 合作夥伴/供應商/承辦商	<ul style="list-style-type: none"> One-on-one interviews Surveys 	<ul style="list-style-type: none"> Tendering process Meetings and conferences 	<ul style="list-style-type: none"> Exhibitions Site visits
Peers 行業同儕	<ul style="list-style-type: none"> Surveys Industry events 		
Academia 學術界	<ul style="list-style-type: none"> One-on-one interviews Surveys 		
Government 政府	<ul style="list-style-type: none"> One-on-one interviews Surveys 		
Trade Associations/ Industry Organisations 同業公會/業界組織	<ul style="list-style-type: none"> One-on-one interviews Surveys 	<ul style="list-style-type: none"> Industry events 	
Media 傳媒	<ul style="list-style-type: none"> Surveys Press releases 	<ul style="list-style-type: none"> Media briefings, conferences and luncheons 	
NGOs/Local Communities 非政府機構/當地社區	<ul style="list-style-type: none"> One-on-one interviews Surveys 	<ul style="list-style-type: none"> Regular meetings with green and community partners Joint projects 	<ul style="list-style-type: none"> Volunteer opportunities Charitable events Art exhibitions and functions

Nurturing Colleagues' sustainability mindset - Sustainability Academy

- To ensure that an ethos of championing sustainability practices permeates **from the leadership to frontline staff**, the Group has established a **Sustainability Academy** to **nurture a sustainability mindset** among employees
- Organised a webinar covering topics such as why ESG matters, with an introduction of the ESG Steering Committee, ESG Policies and our Sustainability Vision 2030
- Colleagues also received **daily pop-up messages** about the importance of and tips for **green living** on their computer screens



Sino Sustainability Academy
信和可持續發展學堂

Low Carbon Living – Responsible Consumption

In 2019, waste was one of the major greenhouse gas emission sources in Hong Kong, which generated 2,940 kilotonnes of carbon dioxide equivalent.

Sino Group Sustainable Procurement Policy

Making environmentally and socially-responsible procurement decisions



Purchasing recycled, biodegradable and durable products

Responsible Consumption Tips

- Embrace low carbon living into our daily lives -



Purchase locally made products to minimize carbon emissions arising from transportation



Avoid purchasing unnecessary items and causing waste



Minimise gift wrapping to avoid waste of resources

Reference:
 • Environmental Protection Department (<https://www.climateready.gov.hk/page.php?id=23&lang=1>)
 • Consumer Council (https://www.consumer.org.hk/initiative_detail/3089152021_Council_SC_V11_DenGreen_FarWay_20210610_Env_Ene_Sum_Aut)
 • Environment Bureau (<https://www.carboncalculator.gov.hk/en/resources/centre/food>)

Creating Better Lifescapes



Sustainability Finance Framework - HK\$1 Billion Sustainability-Linked Loan

- Sino Land's **first** financing arrangement **directly linked to its sustainability targets**
- Sino Land's subsequent sustainable financing initiative, following the **HK\$2 billion green loan** raised in 2018
- Converted a **5-year HK\$1 billion loan** signed with **Bank of China (Hong Kong)** to a sustainability-linked loan
- Upon achieving **sustainability performance targets** as part of the Group's **SV2030**, Sino Land will be incentivised with a reduction in the interest rate applied to the loan
 - **KPI 1: Greenhouse Gas Emission Reduction**
 - **KPI 2: Renewable Energy Generation**
 - **KPI 3: Single-use Plastic Consumption Reduction**
 - **KPI 4: Green Building Certification for New Buildings**
 - **KPI 5: Improve Well-being of Less-resourced Families**



Launch of the first Green Mortgage Plan in Hong Kong

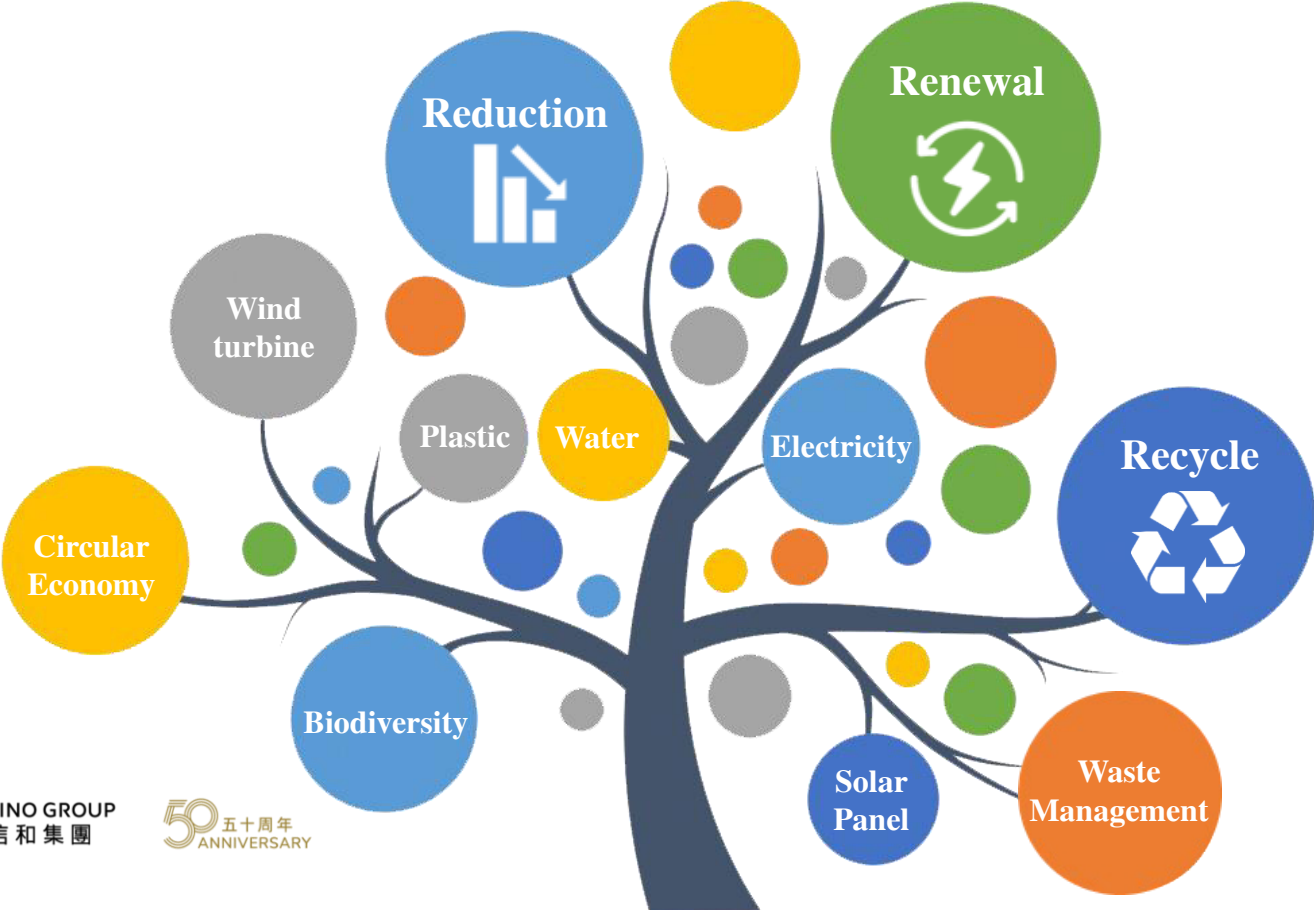
- In September 2021, Sino Land and **Bank of China** launched the **first Green Mortgage Plan** in Hong Kong to support sustainable development and shape a green future
- Provides prospective purchasers with **paperless and digital mortgage services** for designated Sino Land residential projects that received the **BEAM Plus Platinum or Gold rating, i.e., Grand Central, Grand Victoria, ONE SOHO and SILVERSANDS**
- With the new Plan, the entire process from mortgage application to bill management can be conducted online, allowing customers to **save their carbon footprint** compared to the traditional mortgage process
- Successful applicants of the Plan can enjoy an extra cash reward of **HK\$6,888**



Project	BEAM Plus New Buildings v1.2 Ratings
Grand Central	Provisional Platinum
Grand Victoria	Provisional Gold
ONE SOHO	Provisional Gold
SILVERSANDS	Provisional Gold

Environmental

Sino's Decarbonisation Journey



Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community

Committed to Achieve Net Zero Carbon by 2050

- Sino Land is the 5th developer in Asia joined the global pledge **Business Ambition for 1.5°C**, a United Nations led campaign calling on businesses to drive **climate change mitigation action**, and committed to achieve **net zero carbon by 2050**
- 1st developer in HK to collaborate with **Hong Kong University of Science and Technology** to set **science-based targets** and develop a holistic approach towards **net zero carbon by 2050**
- Received the **“Carbon Neutrality” Partners Certificate** from the HKSAR Government for supporting the city’s journey towards carbon neutrality
- In June 2021, Sino Land, along side with the establishment of Climate Change Policy, to map towards **decarbonisation across all operations**

Partnership 「碳中和」夥伴 2021



SCIENCE
BASED
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

**BUSINESS
AMBITION FOR 1.5°C**  

Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community

Renewable Energy and Clean Energy

With a view to **reducing our GHG footprint**, the Group has committed to harnessing technology and implementing initiatives that promote the **use of renewable energy** in our daily operations

- Expanding the coverage of **solar panels**, as of 30 June 2021, **near 3200 photovoltaic panels**
- The Group strongly **supports the use of electric vehicles** and has installed **more than 800 EV charging stations**
- Grand Central includes **hybrid solar-wind turbines** to power lighting



Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community

Enertainer - developed by a local start up Ampd Energy

- The Group has deployed **Enertainer**, an advanced energy storage system that provides diesel-free power and safer energy production, on its 3 construction sites
- **32 times quieter** and produces up to **85% less carbon emissions** when compared to traditional diesel generators



Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community

Sustainable Buildings

- Achieve **BEAM Plus certification** and seek to achieve **WELL™ certification** for all of our new buildings in Hong Kong
- Continue to adopt sustainable building standards and invest in improvements across our portfolio
- **Sustainable Building Guidelines** provide a comprehensive framework for integrating sustainability principles at the design stage and throughout the **building life cycle**
- **76%** of the property projects under development obtained BEAM Plus provisional ratings and **7** of our property projects have obtained WELL™ certification or precertification
- **The Fullerton Ocean Park Hotel Hong Kong** has become the **first** hotel project in Hong Kong and mainland China to be awarded the **WELL v2™ precertification**



Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community

Plastic Awareness Campaign

- A key component of our waste management initiatives entail reducing and recycling single-use plastic
- **1st developer** in Hong Kong pledged to **reduce single-use plastic consumption** across all business lines by committing to the **Plastic Awareness Campaign**



Climate Change Mitigation & Low-Carbon Living Engagement with Business & Community



- Introduced **Reverse Vending Machines** since November 2018 for recycling **plastic beverage bottles** at some of our managed properties in Hong Kong to facilitate customer and **public participation** in the campaign
- As at 7 October 2021, more than **780,000** plastic bottles were recycled through this initiative, reducing carbon emissions by **189,000 kg**, which is equivalent to **8,200 trees planted**

- To communicate the waste management priorities to colleagues and tenants, interns from the **PolyU School of Design** produced lovable animal figures made from **upcycled plastic waste** for display around the common areas and offices as **daily reminders** to conserve resources

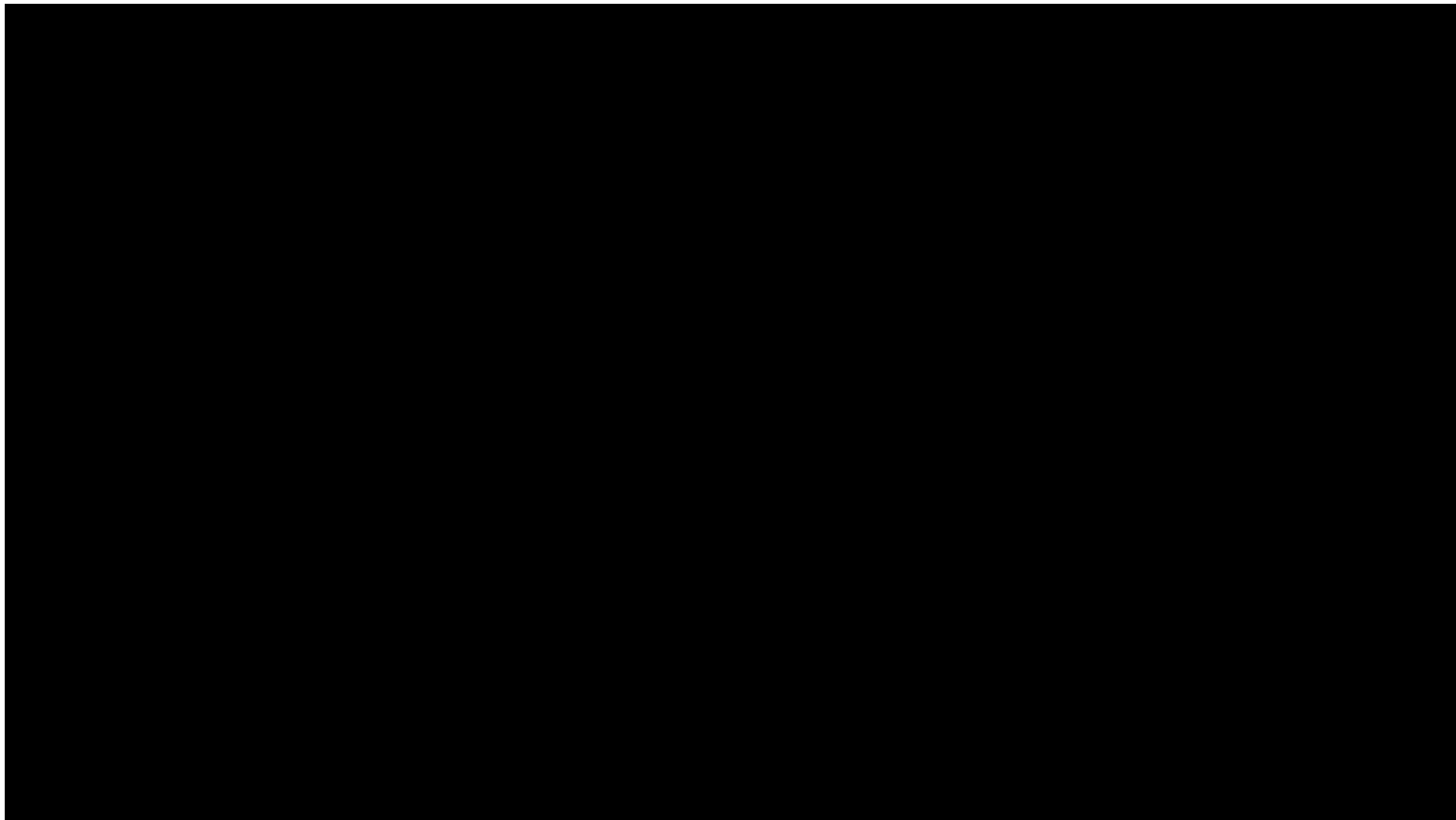


Upcycled Christmas Tree Campaign

- Envisioned an alternative festive array in collaboration with **green organisations** and artistic groups, to display **upcycled Christmas trees** at the Group's properties and organise **upcycling workshops** for the public
- Engaged the stakeholders in **resource and material reduction** as well as recycling and upcycling, to raise awareness about the need to reduce urban waste and improve its handling for a sustainable future
- Over **600** staffs and their friends and families participated and over **100** upcycled Christmas trees adorned Sino properties across Hong Kong, Singapore and Sydney in 2021
- Organised a **costal clean up** and collected plastic waste to create upcycled Christmas trees
- Upon the dismantle of the tree, the plastic components were sent to our green partner **V Cycle** for **recycling**, to ensure total **sustainable value chain** is in place



Upcycled Christmas Tree Campaign



Sino Group's Upcycled Learning Centre

- In collaboration with an innovation start-up company, Miniwiz, and launched its first Upcycling Learning Centre for our employees at our Tsim Sha Tsui Centre Headquarters
- Features low impact equipment such as laser projectors, which are more energy-efficient than LED screens
- 160 kg of recycled towels, bed sheets and uniforms were collected from Sino Hotels and upcycled into sound-absorbing fibreboards for lining walls
- By using these boards, which are easy to fit and reversible, their lifespan can be prolonged



Social

Nurturing Young Talents & Youth-Up Programme

Sino Group Career Day

- The Group hosted Career Day on 29 May 2021, offering about **1,000 opportunities** to support business growth and Hong Kong's economy
- The openings, with **30% tailored for young people and fresh graduates**, cover different business lines, including property development, hospitality, cultural heritage and innovation
- Set up a dedicated **Youth Zone** that offered young talents **on-site career consultations** for job matching advice and organised a **'Knowing Yourself'** section for young people to get a better understanding of their strengths and **plan career paths**
- Workshops were held for applicants for the hotel and hospitality service positions to stimulate **innovative ideas** in response to work scenarios



Wellness of Employees & Community

Innovation - Robotic application

- A **UV sanitisation robot**, which was created by a local technology enterprise and a Swedish partner, was brought to Hong Kong by **Sino Inno Lab** to help contain the COVID-19 pandemic
- By emitting UV light with an optimal wavelength, the robot can achieve a sanitisation rate of up to **99.9999%**
- Send reminders to people without a mask on, offering an all-round upgrade in combating COVID-19



Wellness of Employees & Community

- Has been supporting the local and international communities in combating the COVID-19 situation through aids and assistance in various areas
- **Donated more than 5.2 million surgical masks** to the Hong Kong Government and community partners
- Delivered protective gowns / PPEs, N95 respirators, surgical masks with visor, medical face shields, safety goggles and hand sanitisers to the **Hospital Authority**
- **2 fully-automated mask-making machines**, with a combined capacity of **200,000 masks** a day, were donated to the HKSAR Government to support the effort to ensure a steady supply of surgical masks



Wellness of Employees & Community

- The Group and Ng Teng Fong Charitable Foundation launch **Six-Month Meal Donation Programme** to **provide care and immediate assistance** for the community
- Working with 9 community partners include Pei Ho (Ming Gor) Charity Foundation, People Service Centre, J Life Foundation etc.
- **Over 67,000 hot, nutritious meal boxes** will be donated and distributed to individuals and families in need in Hong Kong
- Service areas include San Po Kong, Sham Shui Po, To Kwa Wan, Tuen Mun and Shatin
- Creates **job opportunities** in transport and logistics



Embracing Diversity and Inclusion

Enhancement of Maternity Benefits

- In Oct 2018, the Group increased the maternity leave from 12 to 14 weeks, which is much earlier than statutory requirement of 14 weeks in place in Dec 2020
- In Mar 2021, to further enhance our family-friendly employment policy, the paid maternity leave entitlement has been extended from 14 to 18 calendar weeks
- In line with our family-friendly employment policies, the maternity benefits also extended to include an additional 10-day paid parental leave



Gender Breakdown

男女比例

50:50

Male to female employee ratio

員工的男女比例

Gender Equality

- In FY 2021, the Group has 4,709 male employees and 4,663 female employees

Farm Together

- An **integrated green community project** launched in 2020 to **promote urban farming, the concept of sustainability & biodiversity and social inclusion**
- Consists **15 farms in HK and 1 in Singapore** that span over **53,000 square feet**, the Group has one of the **largest urban farming footprints** in the city
- **Sky Farm** – HK's **1st rooftop farm** at a commercial building to grow indigo plant for tie-dyeing
- **Gold Coast Farm** in Hong Kong Gold Coast Hotel – **1st farm within a hotel** in HK using organic farming practice to grow a variety of crops
- **Butterflies and Herbs Farm** in Hong Kong Gold Coast Hotel – **1st Butterflies and Herbs Farm** in HK hotel, which is home to **>40 floral species** and **20 types of butterflies**

FARM 一
TOGETHER 喜
種
田



Farm Together

Stakeholder Engagement

- Farm Together project offers a range of **community workshops, programmes and tours** for our stakeholders in partnership with Smiley Planet, Rooftop Republic, Fung Yuen Butterfly Reserve, Environmental Association and The Providence Garden for Rehab
- Work with Dyelicious, Hong Chi Association, New Life Psychiatric Rehabilitation Association, The Warehouse Teenage Club, St. James' Settlement — Ground Work and other like-minded partners to **promote urban farming and social inclusion**
- **Over 5,000** tenants, students and colleagues have participated various activities over the years



Farm Together News Clippings



Ming Pao

Home + 綠色生活 | 「一喜種田」天台都市農莊 將大自然播種入社區深耕細作 足跡遍及港九新界 致力為社區綻放綠色生機

綠色生活 | 「一喜種田」天台都市農莊 將大自然播種入社區深耕細作 足跡遍及港九新界 致力為社區綻放綠色生機

SOCIAL RESPONSIBILITY

'Urban farms' take workers back to the land

Property developer Sino Group is pushing to change the lack of farming in the city with a programme under its sustainability agenda that it hopes will enhance the value of its properties.

Spanning 23,000 sq ft, the Farm Together project operates six farms across Sino Group's residential and commercial properties, including a hotel.

The largest, with an area of 11,840 sq ft is the Sky Farm at the Skyline Tower in Kowloon Bay where crops such as coss lettuce, sweet potatoes and indigo plants are grown.

At the group's Hong Kong Gold Coast Hotel, meanwhile, a farm comprising 48 flower and

plant species is home to more than 20 different types of butterfly.

The farms, some of which are on building rooftops, have become venues for the group's residents and tenants to learn more about urban farming and take part in workshops to improve their knowledge and skills.

Altogether, the farms grow more than 150 plant and crop species, and are engaged to generate about 1,000kg of produce annually to be shared with residents and tenants and the local community.

"With Covid-19 everyone really wants to have a connection with nature and being greener to their lives," said Nikki Ng, group general manager of Sino Group.

"Given the pandemic, we all want to be healthier, but we all want

to know where our food's coming from, and all sectors of Hong Kong and the people are all wanting wellness solutions and I think Farm Together and farm-related initiatives bring people closer to nature."

Ng is the daughter of Sino Group's chairman, Robert Ng Chae Siang.

The project gives office workers a green space to have picnics or lunch breaks closer to nature, while residents of housing estates can grow their own crops.

"Because we are dedicated to creating better communities, where people can live and work and learn and play, and ... we believe that the Farm Together project adds value to the living and working environment of our colleagues, tenants, residents, and the wider community," Ng said.

Property consultancy JLL has teamed up with zip maker YKK (HK) on a 3,000 sq ft factory rooftop farm in Tuen Mun. In December 2018, the self-financing project produced 400kg of vegetables in its first harvest.

However, one agent seems sceptical about the concept.

"It seems to me that urban farming is not an important component for residential, office or retail developments," said Jason Kwong, director, valuation and advisory services, Asia at Colliers International.

Sino Group has six farms spread across the company's portfolio that grow more than 150 plant and crop species. Photo: Winnie Wong

South China Morning Post



信和「一喜種田」推廣都市耕作

為可持續發展「播種」構建綠色未來

信和集團 (00033) 今年成立 50 周年，特別推出綜合綠色社區項目「一喜種田」，透過推廣都市耕作，拉近社區與大自然的距離。現時共有 6 個都市農莊在集團旗下香港物業運作，總面積逾 23,000 平方米，成為本地足跡最廣的都市耕作項目之一。

6 個農莊 遍佈旗下物業

信和集團總經理黃華華表示，透過「一喜種田」致力開員工、住戶、租戶及社區大眾「一喜種下」可持續發展種子，共同繪製綠色未來。

「一喜種田」目前於全港營運 6 個農莊，足跡遍佈集團旗下商業、住宅及酒店項目，當中以位於九龍灣宏匯大廈的藍天空中農莊面積最大，佔地達 11,840 平方米，與宏匯大廈發展商的全 Inno City Planet 及本地產房利權區區議會合作，種植包括羅漢生菜及番薯等多種時令作物，更成為香港首家天台農地種植監察計劃合作單位。

其他農莊包括位於尖沙咀康樂道 148 號辦公大樓天台的 148 空中農莊，佔地 1,300 平方米的農莊，可俯瞰維港景致。

集團旗下的香港黃金海岸亦添設 4 個農莊，合共種植 150 種作物和雜糧，其中包括藍帶櫻桃、芋頭、冬菇等節令品種，並透過推廣垂直耕作及「農場到餐桌」(farm-to-table) 的體驗，推動可持續的都市生活方式。項目每年預計生產約 1,000 公斤收成，將會贈送住戶、租戶和僑商組織分享，藉此支持本地社區。

首輪活動 下月網上報名

「一喜種田」的足跡同時延伸至海外，新加坡萊佛士酒店推出集團農莊 (佔地 2,152 平方米)，向當地社區推廣可持續發展概念及生態多樣性。

首輪活動將於今年 4 月展開，主要工作坊包括天然染布工藝、手工藝工作坊、綠色農莊導覽團和空中農莊綠色之旅。

活動將於 2 月中旬接受網上報名，名額有限，完滿為止。活動歡迎非員工參加，詳情請電 2821 2222 查詢。

Lifestyle

九龍灣開市 邁萬呎天空農場 即摘即製藍染布藝

「一喜種田」首輪活動，將於 4 月展開，主要工作坊包括天然染布工藝、手工藝工作坊、綠色農莊導覽團和空中農莊綠色之旅。

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星島網

www.singtao.com

副刊 全部 今日 目錄 ArtCan | LUXESTYLE | 飲食街 | 優遊派 | 電氣廊

鬧市建綠色社區 天台農莊Fun享種植樂

2021-02-22 00:00

晴報

信和「精神健康月」多項活動助員工放鬆身心

Sing Tao Daily

Sky Post

Business Integration:

Case Study Of How We Integrate Sustainability Pillars Into Our Business & Operations

- **Grand Central & Yue Man Square (YM²)**
- **Hong Kong Gold Coast Green Journey**

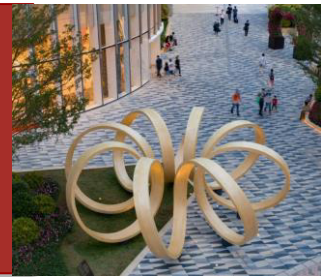
THE GRAND CENTRAL PROJECT: A MODERN URBAN OASIS



- Part of the **largest urban redevelopment scheme** of Urban Renewal Authority undertaken in Hong Kong
- For the year ended 30 June 2021, Sino Land reported total revenue of **HK\$24,545 million**, out of which approximately **HK\$18,000 million** is attributable to **Grand Central**

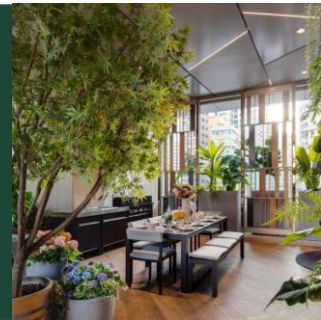
Community Spirit 心繫社區

Time Loop, marking respect for both history and constant change, has been gifted by the Group to the Kwun Tong community



Green Living 綠色生活

Features smart technologies such as solar panels to harvest energy for phone charging, innovative pavement materials and fitness equipment that harness energy from human movement etc.



Innovative Design 創意構思

Includes hybrid solar-wind turbines to power lighting and the largest covered smart public transport interchange (“PTI”) in Hong Kong with an artificial intelligence (“AI”)–operated gate control system and an air induction unit ventilation system



Grand Central & Yue Man Square (YM²) News Clippings



視障者室內導航程式納入裕民坊商場
冀未來涵蓋更多港鐵站醫院 (17:47)

Ming Pao

South China Morning Post

Hong Kong / Transport

Hong Kong's largest public transport interchange, with city's first air-conditioned bus depots, to open at Kwun Tong on April 2

- Two-storey facility will have a bus terminal serving eight routes on the upper floor and a minibus terminal serving 21 routes on the lower platform
- Air-conditioned indoor waiting area will be linked to shopping centre, and artificial intelligence will help ensure safety at bus gates

South China Morning Post

觀塘重建 | 裕民商場設《時環》藝術裝置 反映地區轉變盼新地標



18區新聞

新設計與環境相融，新的裕民商場YM²已在4月初正式開放。這座商場入口多了一處名為《Time Loop 時環》的藝術裝置，裝置係由英國設計師Paul Cockledge設計，其創作靈感源自觀塘的舊環境，反映裕民坊一帶在過去半個世紀的轉變，並展現出觀塘自強不息的精神，日後將會永久設置。



HK01



Sing Tao Daily



Hong Kong Economic Times



Hong Kong Gold Coast Green Journey

- Adopting leading environmental protection measures and providing an **all-round green educational experience** to the general public
- The following are some highlights of Gold Coast Green Journey:

The 1st Green Upcycling Themed Room in Hong Kong

- Incorporating **art, energy saving, environmental protection and green**
- Various organisations such as 'Memories Factory', '卓翹習勞' and 'Okapi studio' joined hands in co-creating this amazing green room
- Full of **handmade upcycling art pieces**, such as an armchair made of wooden wine boxes, pallets and wine corks



Hong Kong Gold Coast Green Journey

The First Hotel Joining the Renewable Energy Connection by CLP

- **1st** Hotel in HK to participate **CLP Renewable Energy Feed-in Tariff**. **68** pieces of solar panels are expected to generate **18,000 KWH** per year
- With a total of **more than 800 pieces** of solar panels in Hong Kong Gold Coast, it is **one of the largest** installations in the commercial sector

Leaf path at Hong Kong Gold Coast

- **20 species of leaves** have been gathered from trees around Gold Coast for stamping on this over 100-meter leaf path
- Information board is available to provide leaf introductions to our visitors



Hong Kong Gold Coast Green Journey News Clippings

Hong Kong / Society

Operation Santa Claus

+ FOLLOW

Festive family farming at Gold Coast Hotel to boost sustainable living in Hong Kong

- Young and old visit hotel's staff-run farm to get a taste of hands-on growing
- The programme aims to reduce waste and encourage sustainable living

South China Morning Post

社會新聞 ① 特約內容

【悠然生活】香港黃金海岸住宅 遠離繁囂享受度假生活

撰文：謝德勤

出版：2021-06-04 18:00 更新：2021-06-04 18:53

HK01

藝文

【綠色酒店】儲存廢物打造酒店房間！ 揉合環保與藝術為地球出力

撰文：李偉民

出版：2020-01-30 11:45 更新：2020-02-10 14:55

1 0

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【香港黃金海岸酒店最新2個住宿計劃】參觀全新開放的「蝶舞香草農莊」、「百葉徑」

Run Hotel 2020年7月10日 · 4分鐘文章



【香港黃金海岸酒店最新2個住宿計劃】參觀全新開放的「蝶舞香草農莊」、「百葉徑」

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Hong Kong Gold Coast Green Journey



Thank You

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